



Appendix 1

Conwy and Denbighshire Community Safety Partnership

Sub-regional Action Plan for 2015/17

Conwy and Denbighshire Community Safety Partnership Plan 2015/17

The recent North Wales Safer Communities Board (SCB) has established a number of “focus” areas for crime and disorder in North Wales based on the North Wales Strategic Assessment and the Police Crime Commissioner’s Plan. This has been developed into a North Wales SCB plan outlining the regional focus for the SCB and local focus for the Community Safety Partnerships (CSPs). The recommended areas for CSP focus are listed below;

1. Reduce crime and disorder in the area

- 1.1. Reduce victim based crime
- 1.2. Reduce ASB
- 1.3. Support vulnerable people to prevent them becoming victims of crime
- 1.4. Reduce repeat incidents of victim based crime and ASB for victims and perpetrators
- 1.5. Work with MARAC to manage the levels of repeat victims of Domestic Abuse
- 1.6. Deal effectively with high risk cases of Domestic Abuse and Sexual Violence
- 1.7. Increase the confidence in reporting Domestic Abuse and Sexual Violence
- 1.8. Increase awareness amongst young people of sexual violence

2. Combat substance misuse in the area

- 2.1. Reduce substance misuse

3. Reduce reoffending

- 3.1. Adult reoffending
- 3.2. Children and young people reoffending

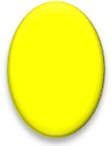
As recommended all of the above areas will be included in the local Conwy and Denbighshire Community Safety Partnership plan for 2015/16. In addition the following local priorities will also be included following consultation with the members of the Conwy and Denbighshire Strategic Group.

4. Local priorities

- 4.1. Provide appropriate response to environmental crime
- 4.2. Reduce crime linked to licensed premises and taxis
- 4.3. Improve confidence in reporting ASB to L



Action required immediately



Actions or projects on track, but not yet complete. Review at each CSP meeting



Actions or project are complete



Update not received by nominated person

The following plan aims to detail the actions and initiatives the Conwy and Denbighshire CSP has in place to contribute towards the focus areas for 2016/17.

1. Reduce crime and disorder in the area

1.1 Reduce victim based crime							
Actions / Initiatives	Target Date/ secured project	Frequency/ Activity	Agency / Funding	Desired Outcome	Performance measure if available	update	RAG Status
<p>OWL alerts Via North Wales Police, Twitter LA/NWP accounts and Conwy Trading Standards Facebook utilised to raise awareness.</p> <p>Denbighshire to explore additional social media options.</p>	<p>Weekly updates</p> <p>2016-2017</p> <p>Surveys are</p>	<p>Regular weekly messages sent out via Police and Local Authority Twitter accounts.</p> <p>Conwy Trading Standards Facebook accounts used to warn of any distraction burglaries In Conwy.</p>	<p>NWP/ LA/ CSP</p> <p>DCC LA</p> <p>DCC LA</p>	<p>To keep residents and business in Denbighshire and Conwy up to date with any incidents that might result in further crimes being committed.</p>		<p>There are weekly twitter updates sent out via the police and re-tweeted by both LA's. The Fire service also tweet on a weekly basis.</p> <p>OWL is being replaced by a more cost effective system. The action plan will be updated as soon as this new system is up and running.</p>	

Denbighshire to identify home surveys carried out by the housing grants team	ongoing the CSP need to capture the data in 2016-2017	Emlyn Jones- Public protection Denbighshire Capture the data.					
Cocooning to multiple addresses in the vicinity of a crime to statistically reduce the chances of becoming a victim of crime	As and when there are burglaries	Ad Hoc	NWP	To prevent other residents in the area of a burglary becoming a victim,	Reduction in the number of burglaries in a specific area as identified in the cocooning area.	This is ongoing when there is a burglary in a dwelling. The Neighbourhood Policing Teams Manage all of the process.	
Home and business security surveys carried out to highlight target hardening measures to reduce the chances of becoming a victim of crime.	As and when requested	Ad hoc	NWP/ DCC LA housing enforcement	Designing out crime	Reduction in the number of businesses falling victims to crime.	On average the police carry out 5 surveys per week.	
Attendance at community events with local Neighbourhood Watch Volunteers to promote home safety and target hardening.	On average 5 events per month held	Approximately 10 events per quarter attended in DCC and CCBC	NWP	To keep the community updated on crime prevention and help to reduce opportunist burglaries by informing residents about basic crime prevention.	Reduction in the number of burglaries general safety awareness.	Since April the NHW volunteers have attended 22 community events/ Supermarkets/Shopping centres.	

1.2 Reduce ASB						
Actions / Initiatives	Target Date	Frequency/ Activity	Agency / Funding	Desired Outcome	update	RAG Status
Antisocial behaviour coordinator- Police focussed work. (Police Crime Commissioner ring fenced funding for ASB)	Post Sustained until March 2018 via the PCC	PCC funded post to work alongside LA funded ASB officer in Conwy to ensure all cases of ASB can be cross- referenced. Denbighshire do not have a Local Authority Funded ASB officer, ASB is reported via various departments in Denbighshire and any cross referencing would be done by officers contacting North Wales Police to check out information. Any joint ASB issues are coordinated by the CSP Manager.	Post is funded by the PCC- £22,000	Reduction in the number of ASB cases reported to the Police and Local Authority	The number of cases of ASB reported has seen a reduction.	
Conwy Local Authority funded ASB officer	Revenue funded post	Post staffed via Conwy	This is a core funded post for Conwy LA.	Reduction in the number of ASB cases reported to the Police and Local Authority	The officer is a full time Council employee who manages any requested coming into the LA.	
Implementation of the 2014 ASB Act	All processes should be available online by the end of 2016-2017	Work carried out by the PCC and LA funded officers in conjunction with NWP. All processes now in place. LA currently	Fully funded work as above	That all Policies and Procedures are the same across North Wales.	Policies are now in place and new powers are in use.	

Further ASB training to consolidate training already provided to be carried out in Denbighshire with various services that use the ASB Legislation.	December or January 2016	<p>updating the ASB policy.</p> <p>NWP policy recently amended and will soon be ratified.</p> <p>DCC Public Protection Manager to arrange further training.</p>				
CSP to provide a tasking budget for emerging issues raised in ASB tasking	Funding secured for 2016-2017	All activity and spend coordinated by the ASB tasking group and monitored by the CSP	£10,000 grant received from the PCC	Reduction in the number of ASB cases reported to the Police and Local Authority	CI Jeff Moses is the chair of the ASB group where all decisions regarding the funding are made.	
Police ASB Officer, NWP	Post in place revenue funded by the Police	Full time post	Funded post with NWP CS Dept	Reduction in the number of ASB cases reported to the Police and Local Authority	Full time Police ASB officer in post. Please see attached ASB Officer Update	

1.3 Support vulnerable people to prevent them becoming victims of crime						
Actions / Initiatives	Target Date	Frequency/ Activity	Agency / Funding	Desired Outcome	Update	RAG Status
Mobilise Neighbourhood Watch volunteers to do crime prevention road shows in shopping centres and supermarkets.	On average 5 events per month. Christmas and Easter main times for crime prevention events	On average 4 sessions per month held.	We have a core team of volunteers who carry out this work in Both Counties and man a drop in one stop shop in Llandudno. This costs £4,000 of PCC funding.	Reduction in the number of burglaries general safety awareness.	Since April the NHW volunteers have attended 22 community events/ supermarkets/Shopping centres.	
Neighbourhood Watch volunteers to prepare all Cold calling packs for Conwy and Denbighshire and all New Neighbourhood Watch schemes packs for Conwy and Denbighshire. They also arrange for the signage to be put up in each area.	Packs prepared as and when the consultation is completed	Hundreds of packs created each month and distributed to NPT's	We have a core team of volunteers who carry out this work and man a drop in one stop shop in Llandudno. This costs £4,000 of PCC funding.	Increase the number of cold Calling Control Zones in Conwy and Denbighshire. In quarter 1 there have been	The volunteers have prepared the following:	
Provide target hardening to vulnerable people	Target hardening provided as and when victims or vulnerable people are identified.	Target hardening supplies stored with NHW all PCSO's are aware of the equipment for both Counties. NWP CS ALOs & PCSOs also issue TH eqpt dependant on severity / vulnerability. If equipment not issued,	Items purchased with proceeds of crime. No costs this year.	Empowering residents in Conwy and Denbighshire to feel safe in their own homes. Also a reduction in burglaries.	The NHW volunteers continue to provide target hardening to any resident from Conwy or Denbighshire and the equipment is available for all PCSO's	

		advice and signposting follow the site survey.				
Safer Conwy and Denbighshire provide funding for the Saferhomes scheme which is a target hardening fitting service for victims of domestic abuse	Funding secured for 2016-2017	On average we have support over 150 victims each year with this service	Funded via the PCC grant- £7,000	The number of Domestic Abuse Victims helped by the service. Satisfaction rates can also be included.	The scheme have helped to secure the following number of homes:	

1.4 Reduce repeat incidents of victim based crime and ASB for victims and perpetrators						
Actions / Initiatives	Target Date	Frequency/ Activity	Agency / Funding	Desired outcome	Update	RAG Status
<p>Safer Conwy and Denbighshire establish No Cold Calling Zones in areas plagued by Cold Calling and distraction burglaries. All of this work is intel based via the Police and Trading Standards.</p> <p>DCC to evaluate the Cold Calling Zones already in place.</p>	2016-2017	<p>This is a Partnership project with Trading Standards and the CSP taking the lead role.</p> <p>Ian Millington- Trading Standards Denbighshire</p>	<p>Signs purchased in previous years. No cost at present.</p> <p>NHW volunteers create all the packs. Funding as in 1.3</p>	The number of cold Calling Control Zones in Conwy and Denbighshire		
Safer Conwy and Denbighshire provide funding for the Saferhomes scheme which is a target hardening fitting service for victims of domestic abuse	Safer Conwy and Denbighshire provide funding for the Saferhomes scheme which is a	Safer Conwy and Denbighshire provide funding for the Saferhomes scheme which is a target hardening fitting service for victims of domestic abuse	Safer Conwy and Denbighshire provide funding for the Saferhomes scheme which is a target hardening fitting service for victims of domestic abuse	The number of Domestic Abuse Victims helped by the service. Satisfaction rates can also be included.	The number of homes secured for the year are- 145	

	target hardening fitting service for victims of domestic abuse					
NWP ASB multiagency tasking meeting- chaired by the Chief Inspector for Partnerships	Held every 4 weeks	Emerging and existing ASB matters discussed and plans agreed	NWP/Local Authorities DCC/CCBC/ Third Sector	Reduction in the number of ASB cases reported to the Police and Local Authority		
Police ASB Officer, NWP	Ongoing	Full time post	Funded post with NWP Community Safety Department.	Reduction in the number of ASB cases reported to the Police and Local Authority	See attached monitoring report	

1.5 Work with MARAC to support high risk victims of Domestic Abuse						
Actions / Initiatives	Target Date	Frequency/ Activity	Agency / Funding	Desired Outcome	Update	RAG Status
Domestic abuse and sexual violence Officer in post who helps to coordinate activity in Conwy and Denbighshire	Funding secured for 2017-2018	Part time coordinator	Grant funding received from the WG for this post. This is ring fenced for this role.	That the business plan required by the Welsh Government helps to bring together responsible authorities and coordinate Activity in Conwy and Denbighshire	Officer in post and delivering all WG requirements	
Fund 2 full time Independent Domestic Violence Advisor posts (One Denbighshire one Conwy) based with the North Wales Womens Centre in Rhyl and in Hafan Cymru in	Funding secured for 2017-2018	2 Full time posts	Grant funding is received from the PCC and WG to help to fund these posts.	The number of victims helped by the IDVA service. Reduction in repeat	As above the IDVA service is monitored via the Business plan above.	

Conwy. 1 full time ISVA based within the SARC			£127,000 WG ring fenced grant £11,126 PCC grant applied for via business case.	victims of domestic abuse		
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1.6 Deal effectively with high risk cases of Domestic Abuse and Sexual Violence						
Actions / Initiatives	Frequency	Frequency/ Activity	Agency / Funding	Desired Outcome	Update	RAG Status
DA & SV Co-ordinator chairs MARAC Steering group and oversees governance	Ongoing-meetings held every month	Core role of the Domestic Abuse and Sexual violence coordinator	Funded as in point 1.5 above.	A MARAC that is run in line with the National standards	The Domestic abuse coordinator attends the Monthly MARAC	
CSE awareness	2016-2017	All NWP being given mandatory training on CSE to increase awareness.	North Wales Police via the Onyx Team	Increased awareness	This programme is ongoing	
Basic CSE Taxi Driver Awareness in Conwy and Denbighshire	2016-2017	All Taxi Drivers receive input in Conwy by the end of 2016-2017	LA/ NWP/CSP	The number of taxi drivers who receive the input	All taxi drivers have received the basic CSE training.	

1.7 Increase the confidence in reporting Domestic Abuse and Sexual Violence						
Actions / Initiatives	Target Date	Frequency/ Activity	Agency / Funding	Desired Outcome	Update	RAG Status
Safer Conwy and Denbighshire regularly put out media releases on reporting domestic abuse and we always back National campaigns.	2 alerts on average per month	Core role of the Domestic Abuse and Sexual violence coordinator	Funded as in point 1.5 above.	The number of messages being sent out to increase awareness	We have issued 26 messages via all networks this year	
Each year on the 25 th of November we support the International Raising Awareness day.	25 th November-annual event	Core role of the Domestic Abuse and Sexual violence coordinator to arrange awareness events/ media releases for the 25 th of November.	Funded as in point 1.5 above.	Record the type of activity that has taken place	The event took place in Rhyl on the 24 th of November 2016 in Rhyl Town hall. 224 people attended the event.	
Safer Conwy and Denbighshire work with our Third Sector partners to support awareness raising and support the Live Fear Free All Wales helpline.	Monthly message sent out	Core role of the Domestic Abuse and Sexual violence coordinator	Funded as in point 1.5 above.	Record the type of activity that has taken place	This work is ongoing.	

2. Combat substance misuse in the area

2.1 Reduce substance misuse						
Actions / Initiatives	Target Date	Frequency/ Activity	Agency / Funding	Desired Outcome	Update	RAG Status
Controlled Drugs and Chemical Liaison Officer	Daily visits to Pharmacies in North Wales	Focus on substance misuse with partners	NWP	To do spot checks in pharmacies in Conwy and Denbighshire. Most visits a rolling programme of visits however occasionally visits will be done if intelligence is received regarding any wrong doing.	16 pharmacies have been visited. These were all random and with no offences disclosed. The main reason for random visits is the prevention and detection of crime and to identify Controlled Drug diversion. A visit can last one and a half to four hours	
North Wales Police Licensing Officer	Daily visits to Licensed premises in Conwy and Denbighshire	Focus on substance misuse with partners. Responsible for enforcing licensing and test purchases along with the Local Authority.	NWP/ LA Licensing and Trading standards	Well run pub watch schemes Reduction in the number of licenses going to review	Visits are ongoing, huge improvements have been made in Denbighshire working alongside the Public Protection Team	
Oversee capital applications for the area –to be submitted to Area Planning Board.	Within capital application timeframe-dictated by Welsh Gov	As and when funding is available	Via the CSP/APB	Increase the substance misuse assets within Denbighshire and Conwy.	There have been no Capital applications in 2016-2017	

3. Reduce Reoffending

3.1 Community Resolutions						
Actions / Initiatives	Target Date	Frequency/ Activity	Agency / Funding	Desired outcome	Update	RAG Status
<p>Target repeat offenders (adults) via an Integrated Offender Management (IOM) process. Identifying those who cause the most harm (prolific offenders) and addressing their re-offending behaviour</p> <p>Targeting young offenders to reduce reoffending by implementing the Denbighshire and Conwy Youth Justice Service plan</p> <p>Project WISDOM – pilot scheme in Conwy and Denbighshire</p>	<p>Monthly meetings held.</p> <p>Updates</p>	<p>IOM Management board</p> <p>Operation Phoenix, targeting young people identified as being at risk of offending or reoffending and engaging them in positive activity. Partners – Fire and Rescue Service, Education, Youth Justice Service and Police.</p> <p>Bringing together Police (Public Protection Officers, PPU) and Probation (Sexual Offenders and Violent Offenders Unit Officers, SOVU) to work within Local Authority building. Strengthening the reoffending</p>	<p>NWP/ Probation and Youth Justice Service</p> <p>NWP/Probation/SSD</p>	<p>Reduction in repeat offending (Adults and Young people)</p> <p>Better coordinated response</p>		

<p>A new Community Resolution Guidance document has been drawn up and submitted for ratification.</p> <p>Use of Community Resolution as an outcome is being closely monitored with QA and new template on RMS</p> <p>Closer liaison with the Dog Liaison Officer, linking in with the LEAD initiative to ensure proper use of Community Resolution</p> <p>Development of Women's Pathfinder Project (conditional caution) to include Community Resolution+ as an agreed outcome where appropriate</p> <p>Promote the use of Restorative Justice within North Wales</p>		<p>response in relation to high risk offenders. Also piloting a change in offender contact with Probation Officers which is moving to contact to dedicate Police buildings across both counties. Partners- Probation Wales, Police and Social Services.</p> <p>Training delivered to all new police officers and PCSOs and a proposal to train custody staff</p> <p>On-going</p> <p>On-going</p> <p>On-going: raise awareness with force wide circulation of RJ information and</p>	<p>NWP</p> <p>NWP</p> <p>NWP/North wales women's Centre / North Wales Women's Pathfinder</p> <p>NWP/local authoirities/NPS/CRC/ Housing associations</p> <p>NWP/local authoirities/NPS/CRC/ Housing associations</p>	<p>Ensure appropriate use of Community Resolution as an outcome</p> <p>Better co-ordinated response to dog related incidents and reduction in the number of incidents</p> <p>Tailored intervention package for women who offend</p> <p>Improved levels of Victim Satisfaction; reduction in re-offending</p> <p>Early intervention in low level ASB and neighbourhood disputes</p>	<p>28 trained</p> <p>32 Resolutions issued</p> <p>3 warnings issued</p> <p>13 women have received conditional cautions; one re-offended.</p> <p>Nil completed</p>	
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Promote the use of Mediation within North Wales		<p>quarterly RJ facilitators meetings.</p> <p>On-going : raise awareness with force wide circulation of mediation information and quarterly Mediation facilitators meetings</p>			<p>Nil completed, however a number of Police officers have received the training.</p>	
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3.2 Youth Justice Activity						
Actions / Initiatives	Target Date	Frequency/ Activity	Agency / Funding	Desired Outcome	Update	RAG Status
<p>Via the Youth Crime Prevention Grant we fund and monitor activity on the following:</p> <ul style="list-style-type: none"> • Preventing and Deterring Offending • Youth Restorative Justice Officer • Careers Wales Officer • Catspaw Theatre Tour • Monitoring Prolific Offenders • Deter Project 	Funding secured via the Regional approach to this funding for 2015-2016	Activity is reported on every six months to the WG	<p>Overall reduction in the number of repeat Youth Offenders.</p> <p>This is all funded via the ring fenced grant from the WG. Each year as a North Wales group we are required to submit a Regional business case to WG. Total</p>	Reduction in Youth Offending	This reporting is done every six months. Please see attached monitoring report.	

All projects are commissioned via the Local Authority Youth Justice Service except for the Theatre Tour.			amount of ring fenced funding allocated to Conwy and Denbighshire £318,238.52			
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Local priorities

4.1 Provide appropriate response to environmental crime						
Actions / Initiatives	Target Date	Frequency/ Activity	Agency / Funding	Desired Outcome	Update	RAG Status
Local Authority will continue to contract and manage the Kingdom Security enforcement company.	Reviewed annually via SLA's	To issue fixed penalty notices for littering and dog fouling and other FPN crimes. LA Manages hotspots	Self-funding via payment of fines.	Zero tolerance to Littering and dog fouling with enforcement used to back up the policy.		
4.2 Reduce crime linked to licensed premises and taxis						

Actions / Initiatives	Target Date	Frequency/ Activity	Agency / Funding	Desired Outcome		
Licensing Officer NWP Licensing Officers DCC/CCBC	Ongoing	Focus on substance misuse with partners. Responsible for licensing and test purchases. Control of Licensed premises Monitoring and enforcing taxi's	NWP/ LA	Better control of Licensed premises. Less vehicles failing vehicle checks. Number of failed Test purchases.	See attached monitoring report for 2016-2017	
Reduction in the Number of Accidental Dwelling fires	Annual action	Reduce incidence and impact of Accidental Dwelling Fires, continue scoping of other potential Memorandum Of Understanding sources Delivery of 8,000 HFSC within the Counties of Conwy-Denbighshire with a minimum of 50% originating from agency referrals.	NWFRS/CSP	Increase in the number of other agency referrals		Awaiting update
Cook safely Project- NWFRS	August 2016-Feb 2017	Carry out a "We don't want to come dine with you" campaign in the Conwy and Denbighshire area between August and	NWFRS/CSP	Reduction in the number of accidental fires caused by cooking.		Awaiting Update

		<p>February 2015-16 to encourage people aged between 18-64 to 'cook safely'.</p> <p>The overall objective of the campaign is to decrease the number of cooking related accidental fires in the Conwy and Denbighshire region.</p>		<p>The communications objective is to make at least 1000 people aged between 18-64 to be more aware of the consequences of leaving cooking unattended through face to face engagement between the dates the campaign was carried out</p>		
<p>Develop a Night time economy action plan for key dates</p>	<p>Plan will be developed at key times during the year</p>	<p>To map out all of the key dates within the night time economy and to access SMAT funding to support the activity.</p>	<p>CSP- all agencies contributing</p>	<p>NTE action plan in place for 2016-2017</p>	<p>Action plan in place for Christmas and New Year 16/17</p> <p>£4100 funding secured from APB SMAT fund</p>	

4.3 Improve confidence in reporting ASB to LA						
Actions / Initiatives	Target Date	Frequency/ Activity	Agency / Funding	Desired Outcome	Update	RAG Status
Safer Conwy and Denbighshire will Produce a Newsletter to highlight CSP activity and Projects	Ongoing through the year	Every six- eight months	LA	Improved knowledge of CSP projects and activity	We have produced 1 Newsletter this year	

Specific Denbighshire Issues that still require a partnership approach for 2017-2018

Street Drinkers in Rhyl Town Centre (it remains an issue and takes place around the railway station and the back of the Town Hall in particular) - this has been ongoing for the last 2-3 years and we are getting there. The number of complaints has drastically reduced in the last twelve months and the large group of people causing disorder has been reduced to 3 groups of two. This issue can't be forgotten despite the improvements in the area. This issue will be an ongoing project for all partners.

Street Begging in Rhyl Town Centre- This issue occurs every now and again. We view this as a partnership issue as we require numerous agencies to try and help with the issue.

Fly Tipping in West Rhyl- This requires a partnership response and has been raised as an issue to look at over the next few months

Dogs off the lead worrying sheep in the countryside- This is something we will work on with the Rural Crime Team in the Police

ASB in our public car parks (particularly in Ruthin) e.g. youths using them as race track and noise disturbance.- We view this as a partnership issue as we require numerous agencies to try and help with the issue.